



Facilities and Services

FACILITIES AND SERVICES SOMETIMES MONDAY MORNING MEMO

AN OPEN LETTER TO ALL FACILITIES AND SERVICES EMPLOYEES FROM ASSISTANT VP GLEN HAUBOLD:

As of this Monday, NMSU is beginning a new era, so it seemed like a good time for a newsletter.

As always, even though it's summer, we have a lot going on across all the departments. When we get busy, it is challenging to remember to communicate, but "communications with the customer" and "getting it right the first time" are two of the most important things we do. I have yet to receive a complaint that says, "Facilities took forever but the project was great"; it is usually more like, "We would have forgiven anything if you had only let us know what was going on".

So let's remember to communicate, communicate, and then communicate some more.

If you watched the May 10th Board Meeting, Dr. Carruthers said that he stressed 3 things:

1. Work at NMSU with pride; Aggie pride
2. Perform at the best level that you possibly can
3. Focus on the enterprise: students, faculty, and staff

<http://tinyurl.com/n69yrak>

This is good advice for all of us. Present a positive image, do the best that you can, and focus on the customer. It's all we ask. Well, okay, so that's five things if you've been counting. If that's too many, please see me.

Glen Haubold

OUR MISSION IS TO EFFICIENTLY PROVIDE A SAFE, WELL MAINTAINED, AND ENVIRONMENTALLY SUSTAINABLE UNIVERSITY COMMUNITY AND IT TAKES EVERY ONE OF YOU.

FACILITIES AND SERVICES JUNE NEWSLETTER

PERSONNEL

OUR MOST IMPORTANT RESOURCE

WELCOME TO **MICHAEL ANGEL**, Locksmith, FS ACCESS CONTROL; **LAURA I. GARCIA**, Custodial Worker, FS CUSTODIAL SERVICES; **DEREK D. OLSEN**, Electrician, FS ELECTRICIANS; and **OLGA M. HOLQUIN**, Admin Asst, FS FIRE PROTECTION SERVICES.



OUR VALUES

- A SAFE ENVIRONMENT
- PROFESSIONAL ORGANIZATION
- INTEGRITY AND ACCOUNTABILITY
- OPEN AND RESPECTFUL COMMUNICATION
- TEAMWORK AND PARTNERSHIP

AND BEST WISHES TO..


DAVID CHURCH, Engineer; and
STAN DYER, Project Manager.

NMSU FIRE CHIEF

New Mexico State University is honored to announce its selection for the new Fire Department Fire Chief: **JOHNNY CARRILLO**.

Chief Carrillo has more than 25 combined years of service to the City of Las Cruces and New Mexico State University Fire Departments. Upon retiring from the City of Las Cruces Fire Department after 21 years of service, he was offered an independent contract with The City of Las Cruces as Recycling Operations Supervisor. He has been serving at NMSU as a Fire Captain since April 2009 and as the Interim Fire Chief since April 10th of this year.





Chief Carrillo has played a central role in preparing student fire fighters for a future as career fire fighters. He is recognized for his work in educating the university community and general public on fire and life safety issues. In addition to promoting safety messages to the public, Chief Carrillo has also played an integral role in policy and budgetary spending decisions. Chief Carrillo now oversees a department of 33 employees - including 2 Captains and the Fire Department administration.

Chief Carrillo is married to Renette, and is the father of three daughters: Alycia, Tawny, and Vanessa. Both Tawny and Vanessa are members of the NMSU community and are pursuing their degrees in Radiology and Archaeology. Chief Carrillo also has two sons: Johnny and Jeter.

“I am looking forward to serving as the NMSU Fire Chief.” – Chief Johnny Carrillo

We’re glad you’re here!!

WELCOME ABOARD

We are pleased to announce that Al Flores has accepted the position of Director of Facility Maintenance. Al will be overseeing our Access Control, Paint/Moving Services, and Structural Maintenance Shops. He started his career with Facilities and Services in September 2012 as a Project Manager in our Project Development and Engineering department. Al has over 18 years of Construction experience in private industry and 3 years of Facilities Operations experience with the Anthony Independent School District. He is a great addition to the team and we feel that his experience will help us improve our focus on building appearance and maintenance. His first official day was May 16, 2013 and he will be touring buildings and meeting the building monitors. If you want to introduce yourself or have a question, please contact Al at 646-5782 or via email at floresal@nmsu.edu.

PLUMBING SHOP

NMSU Hotline tells us that –

“As the desert afternoons begin to heat up, those on the New Mexico State University Las Cruces campus have six new water bottle filling stations to help quench their thirst, with more stations expected by the end of summer.

"We've added two more stations at the Activity Center, two at the Educational Services Center, one in the basement of Milton Hall and one in the basement of Hadley Hall," said David Avalos, NMSU Facilities and Services Plumbing lead. "And, we have many more to come."

Additional stations will be added by the end of the summer on the first floors of Branson and Zuhl Libraries, two at the Aquatic Center, another at Science Hall and one at Gerald Thomas Hall.

<http://newscenter.nmsu.edu/9475/nmsu-plumbing-shop-adds-more-bottle-filling-stations-campus>

A “Thank you” to David Avalos and the crew!!

PICTURES IN THIS ISSUE

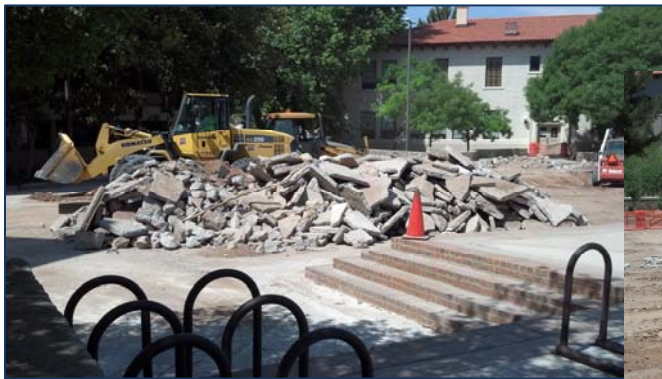
Pictures in this issue are from the work at the plaza between HSS, College of Business, and Dove Hall.



OUR GOALS

- ✚ QUALITY, TIMELY, COMPETITIVE, VALUE ADDED SERVICES
- ✚ CONTINUOUS IMPROVEMENT OF CORE BUSINESS PLAN
- ✚ INNOVATION AND SUSTAINABILITY
- ✚ PROFESSIONAL DEVELOPMENT AND RECOGNITION





Glen Haubold
Assistant Vice President for Facilities
Facilities and Services
New Mexico State University

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